

Electronic Acknowledgement Receipt

EFS ID:	5359420
Application Number:	09944836
International Application Number:	
Confirmation Number:	3316
Title of Invention:	SYSTEM AND METHOD FOR AUTOMATED END-USER SUPPORT
First Named Inventor/Applicant Name:	Daniel Keele Burgin
Customer Number:	26874
Filer:	William S. Morriss/Sonya Pinner
Filer Authorized By:	William S. Morriss
Attorney Docket Number:	1160215/0531072
Receipt Date:	19-MAY-2009
Filing Date:	31-AUG-2001
Time Stamp:	13:40:06
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment		no			
File Listing:					
Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Transmittal Letter	09944836_IDS1tr.pdf	38969	no	1
			ba0bcd197188b8ca6a8d75a9f7f5d4ca8802d8a9		
Warnings:					
Information:					

2	Information Disclosure Statement (IDS) Filed (SB/08)	09944836_IDS.pdf	62643 <small>7e013c342536e24620f0748f6ac401d9bb 092e</small>	no	1
Warnings:					
Information:					
This is not an USPTO supplied IDS fillable form					
3	NPL Documents	09944676_OfficeAction_4-17-0 9.pdf	461328 <small>61ac2e12e2170055c4425f215e13477a29 b666</small>	no	12
Warnings:					
Information:					
Total Files Size (in bytes):			562940		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><u>New Applications Under 35 U.S.C. 111</u> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><u>National Stage of an International Application under 35 U.S.C. 371</u> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><u>New International Application Filed with the USPTO as a Receiving Office</u> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					